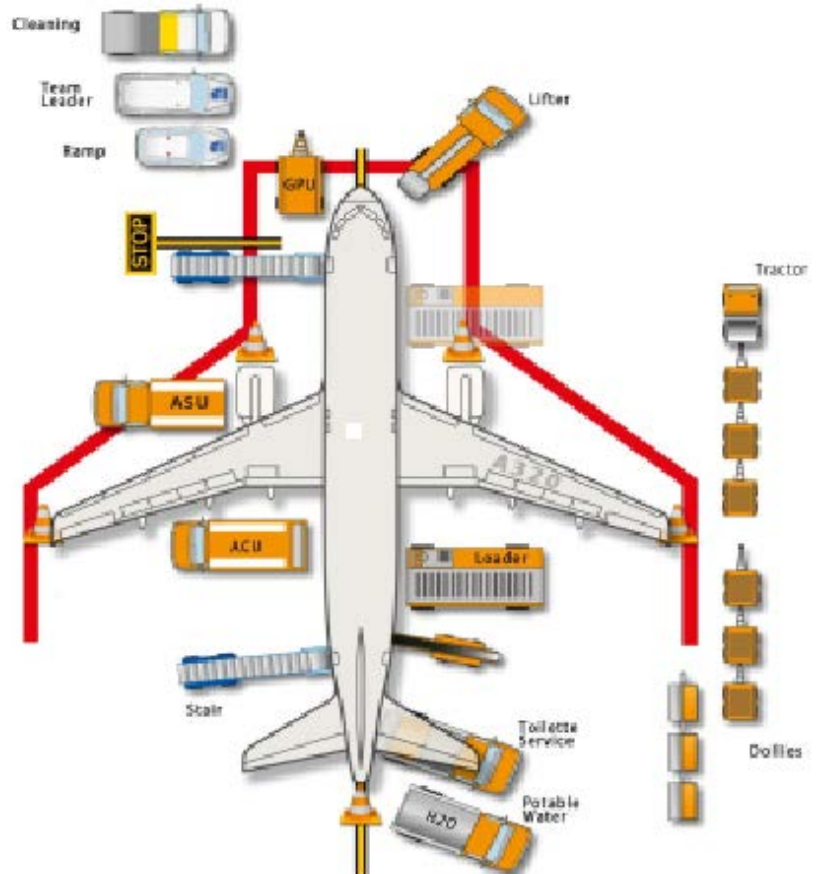# Coordination of activities alongside

Remember Ramp Airside Control:

- The ramp agent is the point of reference to turn to and rely on during all the turnaround activities.

- The ramp agent is the middleman who takes care of the ground to crew communication system.

Before land operations begin, any information about loading, assistance and any critical path must be shared with the ramp agent.

Ramp control must provide safety and security around the parked aircraft as well as ensure compliance with the CNA Safety requirements and standards:

- troubleshooting, closely coordinated performance of the various entities (loading and unloading, interior cleaning, boarding, catering, refueling, etc), Flight control, Aircraft Maintenance, Airport Authorities.

Note:
The Airport Handler is responsible for the maintenance and cleaning of the boarding/unboarding area. In event of emergencies jeopardizing passengers' or handlers' safety, immediately reach the Duty Manager for normal conditions to be restored by means of the Handler Maintenance Service.

Make sure that GSRec is clearly visible at your workplace (Safety Corner)