



Press Release

MALPENSA FOR EXPO 2015

Restyling, technology and new flights

Milan, 29 November 2013 – Malpensa undergoes a complete makeover in anticipation of the EXPO. Terminal 1 will be completed, and all the areas that have been operating since 1998 will be rebuilt to be in line with the layout of the new spaces.

The resulting new Milan Malpensa airport will be an elegant, bright and airy state-of-the-art steel and glass facility, featuring an aerodynamic design, marble floors, and zinc-titanium cladding. **Terminal 1 will have a total surface area of 350,000 sq mt, 90 boarding gates and up to 270 check-in desks, 41 loading bridges**, and will be the first Italian airport able to accommodate two Airbus A380 simultaneously and board passengers through 3 loading bridges (one for the upper deck and two for the main deck).

The feather in the cap of the new Malpensa airport will be the **new shopping area**, accessible to all passengers whether travelling to a Schengen or a non-Schengen destination. **One of the largest in Europe with 13,000 sq mt surface and 46 new sales spaces**, including a 2,500 sq mt duty free area, **the new mall will increase the total retail offering in the departures area to 23,000 sq mt with approximately 100 concerns including restaurants, bars and shops**. This testifies to the soundness of SEA's strategy to expand and improve the retail offering of its airports in line with global best practices.

Innovation, design, advanced construction materials, and renovated and enlarged spaces will welcome shopping fans at Milan Malpensa.

The design of the new shopping gallery will have a strong Italian flavour, and in tribute to the city of Milan will resemble the **Galleria Vittorio Emanuele** in appearance. It will be home to some of the world's best known luxury brands, all concentrated in "*Luxury Square*": from Bulgari, Armani and Ermenegildo Zegna to Etro, Ferrari Store and Gucci; from Hermes and Montblanc to Salvatore Ferragamo. The new gallery will become a destination in its own right, rather than a mere passage area.

The restyling of Terminal 1 will involve a surface of 18,000 sq mt, including the Arrival Hall, the check-in level and the entrance to the airport from the railway station (for a total investment of approximately thirty million euro).

The author of the architectural design is Gregorio Caccia Dominioni.

Preparing for EXPO 2015, Milan Malpensa is also becoming more efficient. A range of technological services will be available to passengers inside the airports; the integrated offering will include websites, apps, and the itiView software, all of which will put Milan airports on the cutting edge in the offer of digital services.

The new **official apps** of the Milan Linate and Milan Malpensa airports accompany passengers along their journey, optimising travel times and providing the required information at the click of a button. Here are the main contents:



- integration with real-time information services provided by **E015 – Digital Ecosystem**. Through this application, passengers arriving at Malpensa and Linate will be able to view real-time traffic conditions of the city's main streets, updates on local public transports, and the conditions of railway transport.
- **Full list of flights**: real-time detailed information on departing and arriving flights (flight status; expected and actual landing and take off time; flight duration; baggage carousel, check-in area and gate, weather conditions, and currency of the city of destination.)
- **MyFlight Planner**. This app helps passengers to plan their journey: users are informed in real time of flight status, check-in opening and boarding start time. Through an interactive map, MyFlight Planner calculates the route and the time required to reach the airport from home.
- **Shops&Food**: a complete, updated list of the shops and food outlets present in our airports, and shows the offers available at each store.
- **Customer Care section** containing all contact details.
- Description, photo and location of all of SEA's VIP lounges and services available to the most demanding customers.
- Dedicated **Shop&Collect** section.
- Direct access to the purchase of parking spaces, VIP lounges and Fast Track in SEA's new **e-commerce website**.

itiView project: SEA has chosen itiView, a navigation software application based on a sequence of 360° panoramic HD images that can be integrated with a geolocation system. Through a very intuitive, Google Street View type of interface, the itiView service will allow passengers to explore the entire Malpensa or Linate airport, giving them absolute freedom to plan their stay at the airport and to obtain accurate, interactive directions on how to reach the different areas.

Free wifi: the new connectivity model offers three levels of access to the wireless network of Milan airports. The three access levels have different connection rates.

Milan Malpensa expands its role as global destination network: as of **22 November 2013**, a new **daily non-stop flight operated by American Airlines** connects Milan Malpensa to Miami International Airport.

Air Canada has already announced that it will start operating a **non-stop Milan - Toronto connection** as of **18 June 2014**. An Air Canada Boeing 767-300ER with two service classes (the award winning Executive First and the Economy class) will take off five times a week from Milan Malpensa.

Delta is extending the period of its **seasonal daily flights from Milan Malpensa to Atlanta** from June-July in 2013 **to late May - mid September in 2014**. This confirms the growing interest of large intercontinental airlines in flying to Milan.

Follow the link below to download the photos and presentation:
<http://www.seamilano.eu/it/media/photogallery>